

CATERPILLAR EQUIPMENT TRAINING SOLUTIONS



Tier 4 Interim/Stage IIIB Aftertreatment Operator Interface Video Now Available

Equipment Training Solutions (ETS) has developed an instructor led training course on Tier 4 Interim/Stage IIIB/Step 4 and its interface with machine operators. The course will provide machine operators with a brief overview of emissions regulations, aftertreatment and the operator interface. The course contains simulations of step-by-step processes that will help you understand the interaction between operator and machine. This includes recognizing the alert indicators that have been incorporated into the cab that operators must understand in order to maintain the aftertreatment component functionality as well as overall machine health.

Visit www.cat.com/training or contact your local dealer for more information.

The English Tier 4 customer video is also available via streaming media or free download on the ETS website: www.cat.com/training. Future announcements will be made available regarding website locations for translated versions.



In this issue . . .

Stories from around the world, including:

- Angola
- Canada
- Dubai
- Guatemala
- India
- Mauritius Island
- Mexico
- Panama
- Spain
- United States



"The Caterpillar business model is the business model for our brand and for every Cat product and service we provide. It has been the business model since the founding of the company," said Doug Oberhelman, Chairman and CEO. "It is basically a premium-designed product with the highest quality in the industry. It will have a premium price, but it will provide the customer with the lowest owning and operating costs through the product's lifecycle."

- Doug Oberhelman,
Caterpillar Chairman and CEO

Edwards Demonstration & Learning Center Hosts Waste Industry Safety Professionals

Safety was an important topic of one of the first industry group meetings held in the newly christened Jim Owens Leadership Center at the Caterpillar Edwards Demonstration & Learning Center. It was a fitting topic for the setting because just six years earlier, Owens effectively repositioned the pursuit of safety within Caterpillar saying, "Nothing is more important than safety -- not profits, not production or shipments, not even quality -- at the end of the day, safety is about people and people must come first." That kind of sentiment resonated with members of the environmental Industry Association (EIA) and its sub-associations, the National Solid Wastes Management Association (NSWMA) and the Waste Equipment Technology Association (WASTEC).

During this EIA Safety Committee Meeting, members reviewed fatality and injury data, discussed regulations and enforcement trends and shared best practices in safety. They also toured Building SS in East Peoria, and had the opportunity to

view a demonstration of Cat equipment and the Peoria Disposal Company (PDC) landfill. John Davis, the PDC's health and safety officer, valued the meeting as an opportunity to network and learn from his peers in the industry. "This helps us all to avoid duplicating mistakes and/or recreating the wheel as we work to improve." He also wanted EIA members to visit PDC to "gain an understanding and appreciation of the relationship between PDC and Caterpillar and Caterpillar's contribution to the solid-waste industry."

For Jerry Peters, the corporate OSHA compliance manager for Rumpke Waste & Recycling Services, the meeting was his second trip to Peoria. He said, "Things have changed since my trip last time. Safety awareness has been increased not only for Caterpillar but also for the benefit of its customers. I speak to many people and they know about SAFETY.CAT.COM but they don't know how much information the website actually provides."



For Caterpillar Customer Safety Services Project Manager, Meredith Wheetley, the EIA meeting was an important part of the company's mission, saying, "Caterpillar is committed to helping our customers stay safe in, on and around our jobsites and machines. We participate in multiple associations, like EIA, so we can continue to listen to the voice of the customer and spread our safety message throughout the industries we serve."

Eco-Drive Training Held for SCOMAT Ltee Customers on Mauritius Island

Caterpillar Certified Demonstrator/Instructors, **Emmanuel Chatelaine** and **Serena Janssen**, from the Caterpillar Malaga Demonstration & Learning Center, traveled to Mauritius Island. While on the island, they conducted Eco-Drive Training for four customer groups of more than 39 operators and supervisors. A total of six training sessions were conducted for the customers of local dealer, SCOMAT Ltee. This training covered hydraulic excavators and track type tractors.

While on the island, the first ever Operator Challenge for SCOMAT Ltee. was held. Together with the dealer, Caterpillar instructors designed challenges for the Cat 320D Hydraulic Excavator, Cat 428E Backhoe Loader and Cat 226B Skid Steer Loader. Thirty-two operators participated in the challenge.

The day is reviewed in the following photos:



Improving the Safety on Your Jobsite with the Help of Caterpillar

Caterpillar knows a lot about safety on the jobsite. In 2007, the company launched SAFETY.CAT.COM™ to provide online safety resources to everyone who works in, on or around Cat® equipment. Overnight, Caterpillar became the online leader in dispensing product safety information. And just in time, too. Surveys continue to indicate that safety is the number-one concern of customers, regardless of industry. But information, by itself, only goes so far. Customers also have to know what to do with that information. So in 2010, to help customers in North America better navigate worksite safety and environmental concerns, Caterpillar launched a second safety-related service business: Caterpillar Safety Consulting Services. The group works directly with customers, in association with the local Cat dealer.

Early success. Safety Consulting Services quickly helped customers identify and close gaps in their safety efforts.

Simple to comprehensive. Safety Consulting Services offers a variety of customizable services:

Safety and Environmental Management Systems. Reviews, develops, documents and/or assesses comprehensive plans to manage risks associated with safety and the environment.

Job Safety Analysis. Reviews a specific process, job or procedure, identifies hazards of the activity and documents best practices.

Personal Protection Equipment (PPE). Creates and assesses programs that help customers meet OSHA regulations concerning protective clothing.

Ergonomic Assessment. Identifies ergonomic worksite risks to employees that could lead to injuries and lost time. Provides risk-mitigation recommendations.

Other services. Hazard communication, hazardous material management, problem-solving training and lean/rapid improvement events.



The value of insight. "Caterpillar people are uniquely positioned as safety consultants," said Customer Safety Services Representative Rodney Lucas. "Like other consultants, they understand the regulations. But their manufacturing and field experience means they understand what Cat customers are doing and how they do it." "Our challenge is the same as before: to sell the value of safety to our customers," Lucas continued. "Sometimes that's not easy. After all, if you haven't had an accident, it's easy to assume you're working safely. However, as soon as something happens like an injury or a fine from the government, the value of safety on the job is more than apparent. "We know that a good safety plan does more than save money; it saves lives." **To find out more about Caterpillar Safety Consulting Services, contact Rodney Lucas at 309-494-1612 or by email at Lucas_Rodney_S@cat.com.**

Dominion Generation Employees Receive Training on Cat Track Type Tractors

Eric Mayfield, Caterpillar Certified Demonstrator/Instructor, conducted Level II Track Type Tractor in Coal Stockpile Application Operator Training for Dominion Generation employees at their Hopewell, Virginia facility. Training was conducted on the Cat D5N LPP machine for six of the Dominion Generation operators. This power plant is used only at peak times; i.e. when the weather is very hot or very cold.

Pictured left to right are: Tim Anderson, Kurtis Shephard, Kevin Egan, Noel Wells, and Walter Gisewhite. Not pictured is Thomas W. Tensch.



Making a World of Difference -- TIPC Certified Dealer Instructor Helps Overcome a BRO (Border Road Organization) Challenge

Tractors India Private Limited (TIPL) always believes that a trained and certified operator is an asset to the organization. A machine operator's skills and capabilities play a key role in the performance and productivity of the machine. Border Road Organization [BRO] in India is committed towards the development and maintenance of the operational road infrastructure in the border areas thereby contributing to the socio-economic development of the Border States. For carrying out the role, BRO has been purchasing various construction equipment including dozers, primarily from BEML Limited – a public sector undertaking.

TIPL – in its relentless efforts at leveraging the business opportunities presented by BRO, especially in the Cat TTT category (D5/D6), convinced the Directorate and its officials to use and assess the performance of CAT® D5K TTT through a field trial. A team of DGBR officials in conjunction with the TIPL sales team and **Rakesh Verma**, Certified Dealer Instructor (CDI) carried out the field trial with a CAT D5K TTT for 192 hours at National Highway (NH 58) project in Musapani, Uttarakhand at an altitude of 14000 ft (4300 mts).

Although at every stage of the trial TIPL was benchmarked against a BEML - BD 50, Rakesh remained undaunted and maneuvered the CAT D5K across all the difficult terrain that is common to DGBR operations. With his expertise, he was able to operate the equipment without incident during the entire period of operation supporting the fuel efficiency of the D5K TTT.

Rakesh, certified in March 2010, was instrumental in overcoming customer objections during comparisons between the Cat D5K and BD 50. Officials, satisfied with the operation and performance of the equipment, have approved TIPL to recommend this Caterpillar product for their future requirements. In the near future, Rakesh, and other dealer personnel, will demonstrate the performance of a CAT D6R to BRO officials.



Caterpillar Partners With Illinois Department of Transportation to Host Build Your Future Conference

In February, 2011, Caterpillar and the Illinois Department of Transportation (IDOT) partnered to host the third "Build Your Future" conference at the Caterpillar Demonstration & Learning Center in Edwards, Illinois.

The conference was held to help Disadvantaged Business Enterprise (DBE) owners succeed in today's increasingly competitive construction industry. The DBE program, administered by IDOT, provides minorities, women and other eligible small businesses an opportunity to participate in highway, mass transit and airport contracts funded by state and federal governments. Over 250 program participants were in attendance at this year's event to learn more about safety, financial management, workforce management, contract bidding and state-sponsored construction projects.

U.S. Transportation Secretary, Ray LaHood, delivered the keynote address and touched upon the importance of these small DBEs becoming certified to work with prime contractors to gain a piece of the President's \$550 billion transportation bill. "There will be many opportunities for disadvantaged business and small business owners to be a part of getting into the high speed rail business and being part of that and to build new roads and bridges," he said.

LaHood also noted that small businesses, such as these DBEs, are the "backbone of the economy" and help employ a large number of people. In fact, he said the DBE program has generated more than 15,000 projects worth \$48 billion in the country during the last two years.

The event, supported by Caterpillar's Core Industries Governmental group and the Global Diversity office, gave the Caterpillar team a wonderful opportunity to interact with current and potential customers while ensuring DBEs are prepared to compete. "This event gave us an opportunity to merge our diversity and inclusion initiatives with our intense focus on customers -- those individuals who drive our business success," said Jay Walton, director of Global Diversity.

Caterpillar and IDOT plan to partner again in the future to offer this event. Through events like the Build Your Future conference, Caterpillar and small businesses can work together to be successful and improve our communities.

Montana Mine (Guatemala) Operators Receive Training

Tony Torres, Caterpillar Certified Instructor/Demonstrator, recently returned from a visit to the Montana Mine in Guatemala. This facility, a gold and silver operation with both open pit and underground operations, employs 1,200 workers. Tony instructed nine Montana Mine employees in a Caterpillar Train-the-Trainer course on Cat R1600 and AD30 machines.



FPC Training Conducted for Dubai District Personnel

Brian Sims, Caterpillar Equipment Training Solutions, conducted FPC training at the Dubai District Office for Caterpillar and dealer personnel. Attendees were taken through Basic, Intermediate and Advanced levels of this program.

In attendance were:

Gary Martin, Caterpillar Application and Systems Specialist; Jason Ramshaw, Caterpillar Sales Manager; Will Westley, Caterpillar Industry Representative; Karl Marlow, Caterpillar Certified Demonstrator/Instructor; and Peter Allan, Al Bahar Dealer Representative

Motor Grader Training Conducted in Saskatchewan

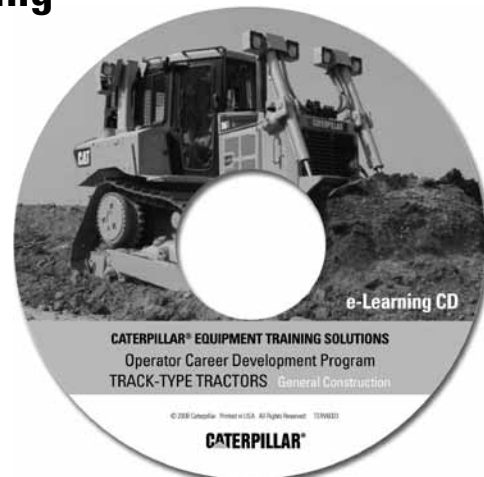
Jared Harris and **Josh Hayes**, Caterpillar Certified Instructors, recently completed a series of eight Level II Motor Grader training sessions for Kramer Ltd. customers. These instructors, conducting classes over the past two years, have trained more than 67 Kramer Ltd. customers with most sessions held in Regina and Saskatoon, Saskatchewan, Canada.

KNOWLEDGE IS POWER

Invest in self-directed Cat Operator e-Learning

The success of your business depends on the quality of your operators. Good operators move the maximum amount of material in the minimum amount of time. They run machines safely. They know how to cut down on unnecessary wear and tear. That is why investing in your operators makes sense. Especially when it is as easy and effective as adding a Cat Operator e-Learning CD to your operation. A little time in front of a computer screen can help your operators work smarter and safer -- and help you get the most from your existing machine investments.

Make a smart investment. **Visit your local Cat dealer today or buy online: www.cat.com/training**



Edificadora Lagos S.A. de C.V.

Jose Cardona, MADISA Certified Dealer Instructor, conducted D8T Track-Type Tractor training for Edificadora Lagos S.A. de C.V. heavy equipment operators. This company works on heavy construction and rural road projects in Chyilpancingo Guerrero, Mexico.

Training covered the following topics:

- New Product Presentation.
- Walk Around Safety and Maintenance Inspection
- Major Component Location
- Cab and Controls
- Operator Techniques
- Production Recommendations
- Field Operator Review and Practice!

Pictured with Jose are attendees of this training session.



CATERPILLAR BRAND VALUED AT \$4.7 BILLION

Recently Interbrand, the world's largest brand consultancy, released its 2010 rankings of the Top 100 Global Brands. Caterpillar is ranked 70th among the world's 100 Top Brands with a value of \$4.7 billion. This is the eight consecutive year that Caterpillar has appeared on the list. Our brand value today represents a **47% increase in brand value since 2002** when Caterpillar first appeared on the list. It's important to remember that the value of a brand is not only measured in dollars -- it's ultimately measured by the success of our customers. Caterpillar employees worldwide remain committed to that success.

Louisiana Machinery Certified Dealer Instructor Provides Training for Heerema Marine Contractors

Greg Andes, Louisiana Machinery CDI, recently returned from Porto Amboim, Angola. Greg was dispatched to Porto Amboim to conduct Large and Medium Wheel Loader training for Heerema Marine Contractors, a world-leading marine contractor for the oil and gas industry. Heerema transports, Installs and removes offshore facilities. The Caterpillar Wheel Loaders will be the backbone of the production for the supply base since the pipes are so heavy. The 980H Wheel

Loaders will load the single joints to one end of the ten acre facility and the 988H Wheel Loaders will unload the newly joined double joints at the other end.

"This was an exciting endeavor for us. There were many challenges that had to be overcome. The complete lack of any type of experience on heavy equipment seemed like the largest hurdle, but that same lack of experience provided for a blank slate so that proper procedures could be learned at the fundamental level," said Greg. There was also a challenge with the language barrier, but Greg noted he is taking steps to become

multi-lingual to overcome the obstacle. Greg has been asked to make himself available for additional operator training in December, 2010.

Pictured are attendees of this training session.



People On The Move

We are pleased to announce that **Dave Littlepage** has accepted the position of Project Manager for the building of our Panama Demonstration & Learning Center. Dave will be responsible for ensuring the project is completed to its intended scope and quality -- on time and on budget. Dave has managed multi-million dollar projects and has extensive construction experience prior to joining Cat. He also has years of experience working at both Caterpillar Tinaja Hills and Edwards Demonstration & Learning Centers. Dave is a Caterpillar Certified Demonstrator/Instructor. Dave and his wife, Debra, will relocate to Panama. Dave replaces Don Elder who elected to retire effective December 1, 2010. Congratulations, Dave!



We are pleased to announce that **Gary Walter** has accepted the position of Sr. Marketing Training Consultant in the Equipment Training Solutions (ETS) group of Customer Lifecycle Solutions. In this role, Gary will be responsible for developing MAPS and operator training curriculum, delivering MAPS and operator training classes, conducting jobsite analyses to improve customer productivity and providing ongoing training and maintenance for Caterpillar's Salesman Toolbox suite of software applications.



For the last 3 years, Gary has been a Demonstrator/Instructor at the Tinaja Hills Demonstration and Learning Center. Gary's experience in mine/quarry management, expertise in machine operation/application, and training background will enable him to work with dealers and customers to improve productivity and profitability of their fleets via the use of Caterpillar software applications and delivery of operator training.

Gary, who will be located at the Tinaja Hills Demonstration & Learning Center, will be replacing Dave Littlepage whose move was announced previously. Please join us in congratulating Gary as he takes on the challenges of this new assignment.

EQUIPMENT TRAINING AND SAFETY GO HAND IN HAND.

Learn more about both at cat.com/safetraining

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NuStar Energy Employees Receive Training on Cat Integrated Toolcarriers

Caterpillar Certified Demonstrator/Instructor, **Eric Mayfield**, conducted Level I 420E Integrated Toolcarrier Operator Training for NuStar Energy heavy equipment operators at their Linden, New Jersey facility.



Pictured with Eric are: Mike Diauto, Ronnie LaPeruta, Mike Fiorillo, Darren Stiles, Michael Gibbor, Don Worth, Mark Janocko, Walter Lesniak, Jacek Zielinski, James P. Toomey, Trenton Smith and Roger Nogueira.

"Our customers are the reason we are in business. We can only add value to stockholders and employees if we deliver for our customers."

- Doug Oberhelman,
Caterpillar Chairman and CEO

CATERPILLAR EQUIPMENT TRAINING SOLUTIONS

Certified Instructors

Certified Instructors – United States

Bob Madson	Altorfer
Austin Morken	Butler
David Pabst	Butler
Scott Melder	Cashman
Paul Patterson	Cashman
Daniel Brownson	Cleveland Brothers
Ed McQuiston	Cleveland Brothers
Bill Potts	Dean Machinery
Bob Kell	Empire
Tony Newlin	Empire
Craig Reidhead	Empire
Jim Williams	Empire
Jim Breen	Fabco
Mike Gwinn	Fabick
Jay Collup	Holt Cat
James Muckleroy	Holt Cat
Greg Andes	Louisiana Machinery
James Kincaid	Louisiana Machinery
Larry Small	Louisiana Machinery
Randy Tyrone	Louisiana Machinery
Bill Giddings	MacAllister
Charlie Cotten	Mustang
John Young	Ohio Cat
Don Styx	Patten
Ben Hooper	J. A. Riggs
Curt Loucks	Ring Power
Mike Oster	Ring Power
Jeff Smith	Thompson Tractor
Clayton Walley	Thompson Tractor
Kelly Protz	Wagner
Louie Romero	Wagner
Dave Gutshall	Walker Machinery
Jackie Scott	Walker Machinery
Paul Fritzer	Warren
Bob Grimes	Warren
Andrew Gallusser	Wayne
Brad Frampton	Wheeler
Dave Johnson	Wheeler
Larry Bock	Wyoming
Steve Green	Wyoming
Ron Marcus	Wyoming
Terry Stone	Wyoming
Andy Field	Yancey
Heath Hanna	Yancey
Aaron Scheele	Ziegler

Certified Instructors – Canada

Harold Riley	Atlantic
Neil Smith	Atlantic
Craig DeSautels	Finning
Brad Nunn	Finning
Marc Poirier	Hewitt
Bob Besner	Toromont
Tim Chandler	Toromont
Steve McVicar	Toromont

Certified Instructors – Asia/Pacific

P. Chinnappa	GMMCo
R. Ranganathan	GMMCo
S. Maheswaran	GMMCo
K. Krupa Sagar	GMMCo
T. Ravichandran	GMMCo
Shushil Kumar Singh	GMMCo
Usman Gani	GMMCo
Leonilo Abadiano	Monark
Marlon Babuyo	Monark
Tero Romulo	Monark
Eduardo C. Zamora	Monark
Robert I. M. Hall	Monark
Panchu Gopal Mandal	TIL
Raju Kumar Sharma	TIL
Pratim Basu	TIL
Rakesh Verma	TIL
Harish Kumar	TIL
Biswanath Bose	TIL
Subir Das	TIL
S. Prakashtao	TIL
Manoj Kumar Verma	TIL
Irpandi Muslimin	Trakindo
Norry Tangklisan	Trakindo
Gunawan Muchamad	Trakindo
Abdul Salam Kadir	Trakindo

Certified Instructors – China

Tony Liang	Capital Machinery Ltd.
Song Xiao Ming	Lei Shing Hong Machinery
Su Liang Yuan	Lei Shing Hong Machinery
Wang Hui	Lei Shing Hong Machinery
Xin Wei Hua	Lei Shing Hong Machinery
Chow Wai Hao	Sime Darby
Liu DianChang	West Trac China
Wei JinLin	West Trac China
Chen ChunMing	West Trac China
Wu WenZeng	West Trac China
Li Jian Lin	Sime Darby (CEL)
Li YongPing	Sime Darby (CEL)
Shi JunJi	Sime Darby (CEL)
Zhou HouYuan	Sime Darby (CEL)
Zhou WeiHao	Sime Darby (CEL)
Qi Bo	ECI-Metro
Liu XiaoJun	ECI-Metro
Zhou ChengLiang	ECI Metro

Certified Instructors – Australia/New Zealand

Richard Beard	Cat Institute
Kevin Whiteman	(New Zealand) - Goughs Institute of Training
Chris Nolan	Hastings Deering Institute of Training
Mick Barnes	Caterpillar Institute (WA)
John Merlo	William Adams
Chris Munday	William Adams

Certified Instructors – Europe

Sam Magabini	Barloworld SA
David Lotwane Motitswe	Barloworld SA
Enock Kgware	Barloworld SA
Boet Snyders	Barloworld SA
Eissa Gerges	Mantrac
Usama Mohamed	Mantrac
Timo Siironen	Wittractor
Stefan Becker-Sippel	Zeppelin
Mathew Duff	Zeppelin
Uwe Wieduwilts	Zeppelin

Certified Instructors – Latin America

Jose Reina Castro	Carlindo
Johny Gonzalez	Carlindo
Abad Trelles Alvarez	Ferreyros
Raul Cardenas Gutierrez	Ferreyros
Julian Lazo	Ferreyros
Ralfo Alvarez Oporto	Ferreyros
Hector Pacheco Portugal	Ferreyros
Nestor Sanchez Zanabria	Ferreyros
Jorge Reano	Finning – Argentina
Eduardo Catalan	Finning – Chile
Benito Medina Fredes	Finning – Chile
Marco Antonio Pallauta Luco	Finning – Chile
Isai Contreras Fernandez	Finning – Chile
Juan Flores Araya	Finning – Chile
Sergio Humberto Bruna Vergara	Finning – Chile
Vladimir Rengifo	Gecolsa
Carlos J. Ortega P.	Gecolsa
Jahn Antonio Naranjo Sanchez	Gecolsa
Alvaro Antonio Solano Gomez	Gecolsa
Henry Elith Brito Onate	Gecolsa
Reyes Barrios	GENTRAC
Jose A. Anzuales Roca	JIASA
Freddy Guevara	JIASA
Jose Cardona	Madisa
Gaspar Cano Franco	Maqsa
Luis Arandas Renteria	Maqsa
Hector Ruiz Cardenas	Matco
Enrique Velasquez Soria	Matco
Jose Cruz Rios	Matco
Jesus Abel Rocha Patron	Matco
Jose Angel Mayoral	Matco
Jose Jesus Valencia	Matco
German Chavez	Matco
Juan Bernal	Matco
Tadeo Esquer Amavizca	Matco
Daniel Enrique Vega Simo	Matco
Oscar Steve Valenzuela Zamora	Matco
Sergio Michael Sanchez Duarte	Matco
Jesus Obeth Beltran Amavizca	Matco
Gustavo Sequeira Ch.	Matra
Edgar Ortiz Campos	Matra
Antonio da Silva	Pesa

Certified Instructors – Latin America (cont.)

Nilvo Bezerra	Pesa
Antonio Miguel de Souza	Sotreq
Claudio Jose dos Santos	Sotreq
Fernando Antonio Rodrigues de Freitas	Sotreq
Geizon Magalhaes Sa	Sotreq
Joao de Branco Filho	Sotreq
Jose Wanderley da Silva Nascimento	Sotreq
Noe Alves Moreira	Sotreq
Fritz Paes	Sotreq
Ricardo Silva dos Santos	Sotreq

Certified Instructors – Caterpillar

Robert McGahey	Australia
Nicezo Basso	Brazil
Oswaldo Granello	Brazil
Tadeu Mattos	Brazil
Augusto Mendes Montragio	Brazil
Zou Tong	China
Qiao Liping	China
Feng Baoxin	China
Wu XingXiao	China
He Jiaying	China
Zhao Hong Yan	China
Li BaoQin	China
Jim Van Lue	Decatur
Williams Lee	Hong Kong
Emmanuel Chatelain	Malaga
Antonio Garcia	Malaga
Serena Janssen	Malaga
Siegburt Jeshke	Malaga
Karl Marlow	Malaga
Andres Mlinski	Malaga
Antonio Garcia Porras	Malaga
David Statham	Malaga
Bill Warwick	Malaga
Onofre Quintero	Panama
Sebby Serracin	Panama
Mike Baldwin	Peoria
Chad Cremeens	Peoria
Marty Dains	Peoria
Greg Dozier	Peoria
Tom Griffith	Peoria
Richard Hale	Peoria
Josh Hayes	Peoria
Ron Kuykendall	Peoria
Dave Littlepage	Peoria
Eric Mayfield	Peoria
Ryan Neal	Peoria
Tim Noon	Peoria
Brian Sims	Peoria
Scott Thomas	Peoria
Brad Van De Veer	Peoria
Scott Veatch	Peoria
Bill Pittenger	Singapore
Felice Stocco	Singapore
Miah Andrews	Tucson
Brad Cook	Tucson
Jim Deputy	Tucson
Jacob Fenn	Tucson
Jared Harris	Tucson
Keith Johnson	Tucson
Ken Karpuleon	Tucson
Tony McGuire	Tucson
Bill Olsen	Tucson
Alan Osborne	Tucson
Jim Schoon	Tucson
Tony Torres	Tucson
Gary Walter	Tucson

Renewing our strengths...
Shaping our future...
Customers. People.
Stockholders.

For more information go to www.cat.com/training, or call. Customers in the U.S. / Canada call 1-800-962-6628. All other customers call 1-309-578-6298 or 1-309-675-5268.

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